# **Denture Trouble Shooting Guide**

#### Comfort

<u>Discomfort</u>	<u>Causes</u>	<u>Solutions</u>
Sore spot in vestibule-	Overextended borders	Shorten borders and polish.
upper or lower denture	2. Rough spot in base	2. Refinish borders.
Sore spot in upper post	1. Post dam too deep	1. Reduce base carefully and gradually to avoid loss of the border
dam.	2. Sharp edges on the posterior seal	seal.
(posterior limit of upper)	3. Overextension	2. Same as above, make sure post dam is on soft tissue.
		3. Same as above.
Single sore spots on the	<ol> <li>Premature occlusion</li> </ol>	1. New centric registration or accurate bite. Remount dentures on
crest of the ridge	<ol><li>Inaccurate denture base</li></ol>	articulator and adjust.
	3. Voids or porosity in acrylic	2. Take wash impression and rebase after tissue treatment.
	<ol><li>Nodules under base</li></ol>	3. Same as above.
		4. Remove nodules.
General overall soreness on	<ol> <li>Vertical open too much</li> </ol>	1. Remake 1 of the dentures to correct vertical, if plane of
ridge	<ol><li>Totally inaccurate denture base</li></ol>	occlusion is correct.
	3. Malocclusion or improper interdigitation	Try a wash impression and rebase, or remake denture after tissue treatment.
		3. See solutions 1a, 1b, 1c from solutions "when occluding in
		centric".
Sore under lower lingual	1. Centric off, mastication drives lower forward	Recheck vertical and centric. Rearticulate and remove the
flange	<ol><li>Lingual flange overextended</li></ol>	interfering cusps or change to non-interfering teeth.
	<ol><li>Posteriors too far distal</li></ol>	2. Shorten and polish flange.
		3. Remove second molars.
Sore under lower labial	1. Too much overbite	Rearticulate and change tooth position.
flange	<ol><li>Over extended labial flange</li></ol>	2. Shorten flange and repolish.
	3. When masticating patient throws lower forward	3. Recheck vertical and centric. Check lingual flanges, shorten.

### Burning Sensation\*

<u>Discomfort</u>	<u>Causes</u>	<u>Solutions</u>
Burning feeling on hard palate area or on lower	High pressure area in the acrylic base*	Locate the high area, remove and polish.
anterior ridge		
Burning feeling in bicuspid area to tuberosities	High pressure area in the acrylic base*	Same as above, grind first bicuspid out of occlusion.
Burning feeling on upper anterior ridge	Pressure on papilla and rugae area*	Relieve.

<sup>\*</sup>Burning sensations are usually caused by pressure on a nerve as it leaves nasopalatine or by undercured bases. Diabetics experience burning occasionally.

# Biting Cheeks and Tongue

<u>Discomfort</u>	<u>Causes</u>	<u>Solutions</u>
Keeps biting cheeks and/or tongue	<ol> <li>Posterior teeth set end to end</li> </ol>	Rearticulate and reset posteriors (wax try-in highly
	2. Overclosed	recommended).
	3. Posterior teeth set too far to the	2. Rearticulate and reset all teeth opening bite.
	lingual or buccal	3. Rearticulate and reset posterior teeth.

### Redness of Tissue

<u>Discomfort</u>	<u>Causes</u>	<u>Solutions</u>
Tissue getting red in denture-bearing area	<ol> <li>Ill fitting denture base</li> </ol>	Take a wash impression and rebase denture. Check for
	<ol><li>Improper cure of denture base</li></ol>	prematurities in the occlusion.
	3. Aviaminosis	2. Rebase (heat cure acrylic).
		3. Prescribe vitamins.
All tissues becoming fiery red including cheeks	Denture base allergy (extremely rare)	Change base material by having lab "jump" a vinyl base material.
and tongue		Remove all acrylic teeth and replace. A patch test should be
		taken.

#### Pain in Mandibular Joint

<u>Discomfort</u>	<u>Causes</u>	<u>Solutions</u>
Pain in Mandibular joint	Vertical overclosed	Rearticulate and reset all teeth to open bite.
	2. Centric relation off	2. Take intra-oral tracing and reset. Retrial advised.
	3. Arthritis	3. Consult patient's doctor
	4. Trauma	4. Difficult to correct.

# Instability

<u>Instability</u>	<u>Causes</u>	<u>Solutions</u>
When not occluding	<ol> <li>Overextension of borders and posterior limits</li> <li>Under extended borders</li> <li>Loss of post dam seal         <ul> <li>Post dam on hard palate</li> <li>Post dam not over hamular notches</li> <li>Insufficient post dam</li> </ul> </li> <li>Dehydration of tissue due to alcoholism or medication.</li> <li>Flabby tissues displaced when taking impression due to improper tray.</li> </ol>	In all cases a new impression is necessary. Best to grind out the tissue side and take a wash impression, using compound where necessary to extend impression to include post dam area. Rebase entire denture.
When chewing food	<ol> <li>Loss of post dam seal</li> <li>Anterior teeth too far labially</li> <li>Flabby anterior tissue</li> <li>Improper incising habits</li> <li>Lower posteriors set off ridge</li> </ol>	<ol> <li>Same as above.</li> <li>Remount and reset bringing anteriors back lingually.</li> <li>Surgery to remove poor denture foundation and rebase.</li> <li>Patient education is the answer.</li> <li>Reset and correct posterior alignment.</li> </ol>
When occluding in centric	<ol> <li>Malocclusion         <ul> <li>a. Premature individual teeth hitting</li> <li>b. High occlusion on one side of arch</li> <li>c. Bicuspid area premature contact</li> </ul> </li> <li>Upper denture "riding" on hard palate surface</li> <li>Flabby tissues over ridge</li> <li>Teeth set too far bucally</li> <li>Centric occlusion not in harmony with centric relationship</li> </ol>	<ol> <li>a. Remount grind, and mill-in selective teeth.</li> <li>b. Remount and reset.</li> <li>c. Try chairside mill-in or remount and set.</li> <li>Relieve pressure area</li> <li>Remove flabby tissue with surgery and rebase.</li> <li>Remount and reset lingual.</li> <li>Remake one denture.</li> </ol>

#### Interference

<u>Interference</u>	<u>Causes</u>	<u>Solutions</u>
When swallowing	<ol> <li>Upper         <ul> <li>a. Over extension in the posterior buccal flanges</li> <li>b. Too thick in lingual posterior flanges</li> </ul> </li> <li>Lower         <ul> <li>a. Overextension in the lingual</li> <li>b. Too thick in posterior</li> </ul> </li> <li>Over closed vertical</li> <li>Too much vertical</li> <li>Posteriors too far lingual, crowding tongue</li> </ol>	<ol> <li>Upper         <ul> <li>Carefully reduce distal buccal flange.</li> <li>Adjust by thinning dentures from the outside, not the tissue side.</li> </ul> </li> <li>Lower         <ul> <li>Carefully reduce flange</li> <li>Reduce from outside- do not grind tissue side.</li> </ul> </li> <li>Remount and reset, correcting vertical.</li> <li>Same as above.</li> <li>Remount and reset opening arch to allow more tongue room.</li> </ol>

### Gagging

<u>Gagging</u>	<u>Causes</u>	<u>Solutions</u>
Immediate on insertion	<ol> <li>Upper: Over extension too thick posterior border</li> <li>Lower: distal-lingual flange too thick</li> </ol>	<ol> <li>Denture must be double post dammed and cut back to anterior post dam.</li> <li>Carefully reduce from the outside. Do not grind tissue side.</li> </ol>
Delayed gagging: 2 weeks to 2 months after delivery	<ol> <li>Faulty post dam allowing saliva under denture</li> <li>Malocclusion allowing denture to loosen causes saliva seepage</li> </ol>	<ol> <li>Grind out post dam area and take wash impression for lab rebase.</li> <li>Remount and mill-in, sometimes necessary to reset the teeth.</li> </ol>

#### **Esthetics**

<u>Esthetic</u>	<u>Causes</u>	Solutions
Too bulky under nose	Labial flange of upper to long or too thick	Reduce bulk and/or length and repolish.
	2. Upper anterior teeth set too far out	2. Reset anteriors lingually.
Sinking in under nose	<ol> <li>Upper labial flange needs more bulk</li> </ol>	1. Add wax to build up to proper contour and have lab build
	2. Upper labial flange needs more length	out base.
		2. Grind out tissue side of labial flange, add compound
		border and take wash impression.
		3. Reset anteriors for lip support.
Upper lip sinks in too far	Upper anterior teeth set too far lingual	Add wax on teeth to proper contour and have lab set teeth more
		labial for lip support.
Shows too much teeth	<ol> <li>Vertical too great.</li> </ol>	1. Have lab reset all teeth closing vertical. Maintain esthetics
	2. Occlusal plane too low	by determining to raise or lower upper or lower teeth.
	<ol><li>Cuspids and laterals set too prominent</li></ol>	<ol><li>Have lab reset all teeth raising occlusal plane.</li></ol>
	4. Upper anterior teeth set out too far	3. Replace cuspids and laterals with smaller teeth and rotate
		them in.
		4. Reset teeth back to ridge.
Just looks too false	<ol> <li>Set too regular; technique type set-up</li> </ol>	<ol> <li>Try sculpturing anterior incisals to give abraded</li> </ol>
	2. All teeth appear to be the same shade	appearance. Rotate and stagger teeth in set-up.
	3. No gingival contouring or staggering of gingival	<ol><li>Change to characterized anterior teeth.</li></ol>
	depth.	3. Have lab process new base with anatomical finish and
		characterized base.

#### Phonetics\*

Phonetic Sound	<u>Causes</u>	<u>Solutions</u>
Whistle on "S" sound	Not enough room for tongue between upper	Remove and move bicuspids to the buccal or if room
	bicuspids	grind out more area for the tongue.
	2. Space between central	2. Close space.
Lisping on "S" sound	Too much space for tongue between upper bicuspids	Narrow palate space between upper bicuspids by adding ledge of
		acrylic.
"Th" and "T" sounds indistinct	<ol> <li>Not enough room in dentures for tongue</li> </ol>	1. Thin out dentures from lingual sides – don't grind tissue
	2. If "Th" and "T" sound alike the anteriors are too	side.
	far lingual	2. Remount and move anteriors out to the buccal.
"F" and "V" sound indistinct	Improper position of upper anterior – either vertically or	Difficult adjustment – must decode and try to correct.
	horizontally.	

<sup>\*</sup>Phonetic sounds do not react to a regular trial baseplate the same as the final denture. A uni-base on your try-in will duplicate final denture phonetics.